

What questions should I ask a child care provider?

Leaving your child in someone else's care is a big step and you need to feel happy and confident that it feels right for you.

Don't be afraid to ask questions from any prospective child care provider. If they are a good provider, they won't be afraid to answer them.

We've come up with some suggestions for questions that you might like to ask...

- What are the daily routines and how can you incorporate my child's and other children's routines?
- Do you operate a key worker scheme [where one member of staff has main responsibility for your child]?
- How will you keep me informed of my child's progress and news from the nursery/childminder/out-of-school club?
- What are your policies on discipline and how do you manage children's behaviour?
- Do you provide such things as meals, snacks, nappies, etc, or will I need to provide them?
- Where can my child sleep or rest?
- How will you contact me in an emergency?
- Can I see a copy of your registration certificates and inspection reports?

